



**Jayco**<sup>®</sup>

**2025**  
**MOTORIZED**  
**WARRANTY GUIDE**





Warranty List

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# WARRANTY & SERVICE

## RECREATION VEHICLE USE

Jayco recreation vehicles are manufactured for use as temporary living quarters for recreation, camping and travel uses, all as defined by the bylaws of the Recreation Vehicle Industry Association (RVIA).

This recreation vehicle is not intended for use as a full-time residence or for commercial use. Commercial use means using the recreation vehicle as a business asset such as a mobile office or using the recreation vehicle for lease or rental purposes.

Jayco reserves the right to discontinue or change specifications or design at any time without notice and without incurring any obligation whatsoever. Recreation vehicles built for sale in Canada may differ to conform to Canadian Codes.

## OPTIONS AND EQUIPMENT

Jayco recreation vehicles are available in several sizes and models, so accessories and components may differ slightly between models. Some equipment described in this manual may not apply to your recreation vehicle.

Jayco reserves the right to discontinue or change specifications or design at any time without notice, and to make additions or improvements without incurring any obligations upon itself to install these changes on its products previously manufactured. Recreation vehicles built for sale in Canada may differ to conform to Canadian Codes.

## DEALER RESPONSIBILITY

At the time of sale of the new recreation vehicle, your Jayco dealer is expected to:

- Provide orientation of the motor home, its systems, components and their operation (including a test drive). Request that you read all motorized warranty information and explain any provision not clearly understood.
- Complete the online "Warranty Registration and Customer Delivery Form" within 10 days of delivery to activate the applicable warranty coverage.
- Ensure that you receive a complete Owner's Portfolio and review the individual manufacturer's limited warranty provisions with you. The dealer can assist in completing these forms and in locating any required component model or serial numbers.

The Limited Warranty is activated only after the dealer has completed the online registration required by Jayco.

## CUSTOMER RELATIONS

Jayco has empowered its dealers to make warranty and repair decisions.

If a special circumstance occurs that requires information from Jayco, we have asked your dealer's service management to make the contact on your behalf. This is why you should always talk to your dealer's service management first.

Please provide the following information when contacting us for assistance:

- Customer name and current location.

- Phone number where you can be reached.
- 17-digit chassis Vehicle Identification Number (VIN) or 9-digit Serial.
- The current vehicle mileage.
- Your date of purchase.
- If applicable, the component description, serial number and model number.
- A detailed description of the concern.
- The name of your selling dealer.
  - » If different from above, the contact information for the RV repair facility you are contacting Jayco to discuss.

## ALTERATIONS AND WARRANTIES

Installations or alterations to the original equipment vehicle as distributed by Jayco are not covered by the Jayco Limited Warranty. The special body company, assembler, equipment installer or up fitter is solely responsible for warranties on the body or equipment and any alterations (or any effect of the alterations) to any of the parts, components, systems or assemblies installed by Jayco. Jayco is not responsible for the safety or quality of design features, materials or workmanship of any alterations by such suppliers.

## EMERGENCY WARRANTY REPAIR

- Call 800-283-8267 or use our website dealer locator ([Jayco.com/Dealers](http://Jayco.com/Dealers)) to find an authorized Jayco dealer in your area. Contact them for an appointment; they will handle all warranty repair billing and returned parts for you.
- If you cannot locate an authorized Jayco dealer near you, ask the campground staff for referrals or check the internet. Or contact Jayco Customer Service or your selling dealer for assistance in locating a repair facility.
- Contact the RV repair facility to discuss your situation and make an appointment. Ask how their billing will be handled. They may choose to bill Jayco directly; otherwise, you are expected to pay them.
- Have the RV repair facility inspect your RV. Either they or you must call Jayco Customer Service to discuss applicable warranty coverage prior to any repair work being performed.
- Jayco Customer Service will issue an authorization number upon warranty repair approval and advise if any original parts need to be returned.
- Once Jayco Customer Service has issued an authorization number, the RV repair facility may begin actual repair to your RV.
- Inspect the completed repair work thoroughly. If you are not satisfied, communicate that immediately to the RV repair facility management. Make sure you are satisfied with the repair before you pay or leave the premises.
- For reimbursement, either you or the RV repair facility must send a copy of your itemized repair bill and all requested return parts by UPS (regular ground, freight pre-paid) within 60 days of the completed repair date.



## WARRANTY & SERVICE



To expedite processing your warranty claim, include your name, address, phone number, RV 17-digit VIN and authorization number. If returning parts, include a copy of your return freight bill.

### FIND A JAYCO DEALER

Whether you're a veteran RV'er or new to the lifestyle, our network of dealers — many who have been with us for decades — are eager to help. Use the QR code at the right or visit [Jayco.com/Dealers](http://Jayco.com/Dealers) to find a dealer near you.



### AFTER HOURS ASSISTANCE

If an authorized Jayco dealer is not located nearby, contact your selling dealer for assistance. If your dealer is closed, check with the campground staff or the internet for an RV repair facility. Have the item repaired and contact Jayco Customer Service immediately the following business day.

*Failure to contact Jayco Customer Service, unauthorized or improper warranty repairs, or failure to return requested original parts may result in loss of reimbursements and/or loss of warranty.*

### JAYCO CONTACT INFO

Phone (toll-free): 800-283-8267  
Phone (local): 574-825-0608  
Fax (toll-free): 866-709-9139  
Brochure Request: [info@Jayco.com](mailto:info@Jayco.com)  
Parts Email: [parts@Jayco.com](mailto:parts@Jayco.com)  
Service Email: [service@Jayco.com](mailto:service@Jayco.com)  
Website: [www.Jayco.com](http://www.Jayco.com)

Mailing Address:  
Jayco, Inc.  
Customer Service  
P.O. Box 460  
903 S. Main Street  
Middlebury, IN 46540

Shipping Address:  
Jayco, Inc.  
Customer Service  
100 Bontrager Drive  
Bldg 42 Door 4220  
Middlebury, IN 46540



## WARRANTY & SERVICE

### SUGGESTIONS FOR OBTAINING SERVICE

To help ensure your dealer provides the level of service you expect, here are some suggestions we would like to make:

#### **Contact your dealer at once**

Do not wait until you are ready to use your RV. Your dealer may not be able to service it immediately and/or the repair may require parts be ordered. The dealer's service department is busiest on Mondays, Fridays and before holidays.

#### **Prepare for the appointment**

If you are having warranty work performed, be sure to have the right papers with you. Take your warranty folder and have your vehicle information available. All work to be performed may not be covered by the warranty. Discuss additional charges with the service personnel.

#### **Prepare a list**

Provide your dealer with a written list of specific repairs needed. It is important that you provide any vehicle repair history to the dealer's service personnel. Keep a maintenance log of your vehicle's service history. This can often provide a clue to the current issue.

#### **Be reasonable with your requests**

If you leave a list with several items and you need your vehicle returned back by a specific time, discuss the situation with the dealer's service personnel and list your items in order of priority. This may include making a second appointment for work not completed or parts that the dealer may need to order.

#### **Don't expect to look over the technician's shoulder**

Please don't be offended if you are told you cannot watch the work being done. Some insurance requirements forbid admission of customers to the service area.

#### **Inspect the work performed**

Check out the service or repair job when you pick up your vehicle. Notify the dealer's service personnel immediately of any dissatisfaction. If you cannot return the vehicle immediately for repair, make an appointment as soon as possible. Be aware that all service shops require notification of any issues with their repairs within a specified time limit. Make sure you are familiar with their repair policies.



### OBTAINING SERVICE AT OUR CUSTOMER SERVICE FACILITY

Should your recreation vehicle be in need of service, and your dealer recommends that the repairs be made at our Customer Service facility, your recreation vehicle may be returned to us with the following guidelines\*:

- You or your dealer must make a confirmed appointment 60 days prior to dropping off the recreation vehicle at our Customer Service facility.
- The holding tanks must be emptied and rinsed. We have a dumping station available for customer use.
- The propane system (if so equipped) and all electrical systems must be shut down and turned off. We are not responsible for discharged batteries or propane tanks.
- During the appropriate season, please ensure the RV has been winterized.
- Unless prior approval has been obtained from our Customer Service facility, all personal items must be removed from the area where you are requesting service repair and the refrigerator emptied. We are not responsible for loss of food items.
- All transportation costs are the responsibility of the owner. You may need to arrange for alternative accommodations for some types of repairs. Please be prepared accordingly.

*\*Our Customer Service facility occasionally utilizes local independent repair facilities. Your vehicle may be referred to or repaired by one of these local repair facilities.*

### OBTAINING SERVICE FOR SEPARATELY WARRANTIED ITEMS

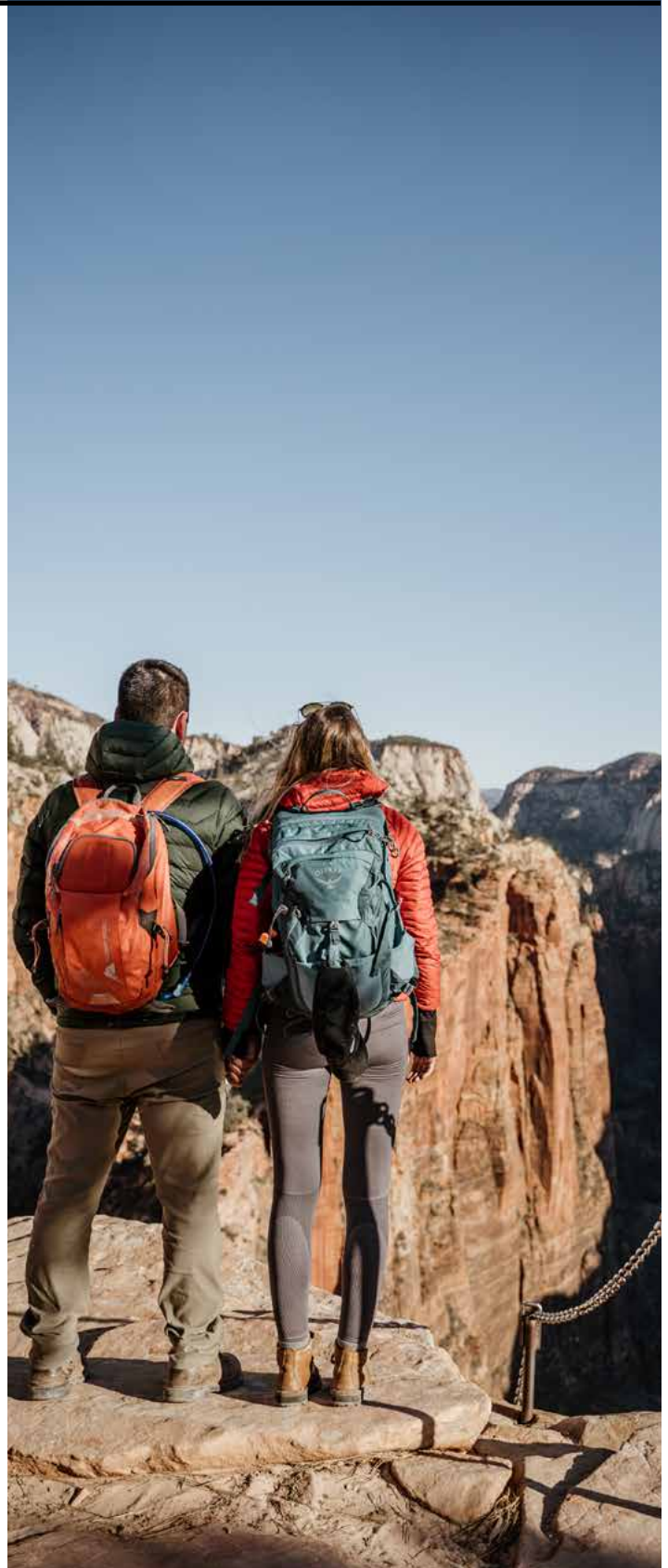
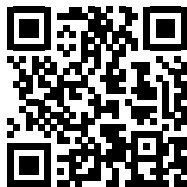
Your selling dealer is responsible for servicing your recreation vehicle before delivery, and has an interest in your continued satisfaction. We recommend your dealer perform all inspection, warranty and maintenance services. Some dealers may be authorized service centers for those OEMs whose products are warranted separately and excluded from the Limited Warranty.

### PARTS AND ACCESSORIES

Contact your authorized dealer for assistance in obtaining replacement parts or accessories. We do not sell direct to retail or non-authorized dealers. If the original part is no longer available, we will make every effort to provide an appropriate substitute.

### DISPUTE RESOLUTION PROGRAM (DRP-RV)

We strive to make sure our customers are satisfied with our products, and we encourage you to contact our Customer Service Department with any questions or issues. However, if you feel that we did not fulfill our warranty obligations, you may qualify for a no-cost, voluntary and independent Dispute Resolution Program. For more information visit the DRP-RV website: <https://www.demarsassociates.com/drp>



**“Our space is now truly infinite because it includes the great outdoors.”**

**-Jessica & Nico  
[Colorado]**



## WARRANTY & SERVICE

### REPORTING SAFETY DEFECTS

In the United States: If you believe that your recreation vehicle has an alleged defect which could cause a crash or cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA), in addition to notifying our Customer Service Department.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

However, NHTSA cannot become involved in individual problems between you, your dealer or your vehicle manufacturer. For additional information, please refer to the NHTSA website at [www.safercar.gov](http://www.safercar.gov).

To contact NHTSA by phone:

Call the Department of Transportation (DOT) Vehicle Safety Hotline at 1-888-327-4236, and a NHTSA representative will record your complaint information.

(TTY: 1-800-424-9153 or 1-202-484-5238).

To Contact NHTSA by mail:

Office of Defects Investigations/CRD  
NVS-216  
1200 New Jersey Ave SE  
Washington, DC 20590

**In Canada:** If you believe your vehicle has an alleged safety defect, you should contact Transport Canada and our Customer Service Department immediately.

To file a safety concern, you can complete an on-line form at <https://tc.canada.ca/en/road-transportation/defects-recalls-vehicles-tires-child-car-seats/report-potential-safety-defect-vehicles-tires-child-car-seats>, or call to speak with a defect investigator.

For additional information, please refer to the Transport Canada website at [www.tc.gc.ca/recalls](http://www.tc.gc.ca/recalls)

To contact Transport Canada by phone:

1-800-DEFECTS

1-819-420-4300 (Ottawa-Gatineau area or internationally)

Toll free: 1-800-333-0510 (in Canada)

To contact Transport Canada by mail:

Transport Canada -ASFAD  
330 Sparks Street  
Ottawa, ON  
K1A 0N5

[www.tc.gc.ca/rappels](http://www.tc.gc.ca/rappels)

Téléphone: 819-994-3328 (dans la région de Ottawa-Gatineau et à l'extérieur du pays)

Sans frais: 1-800-333-0510 (au Canada)

Adresse postale :

Transports Canada -ASFAD  
330, rue Sparks  
Ottawa (Ontario) K1A 0N5

### CUSTOMER RESPONSIBILITY

It is important you read and understand all instructions and precautions before operating the recreation vehicle. Even if you are an experienced RV'er we encourage you to thoroughly read this Owner's Manual, as well as the information contained in your Warranty Packet.

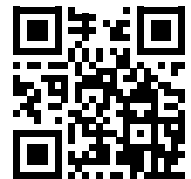
As technology advances, new improvements enter the RV industry every day, and each RV manufacturer has its own unique manufacturing process.

Familiarize yourself with the Limited Warranty applicable to your recreation vehicle. There are components that are excluded or warranted separately by their individual manufacturer's limited warranty (refer to the Warranty Packet).

As the new owner of the recreation vehicle, you are responsible for regular and proper maintenance performed in accordance with this manual and the OEM manuals. Regular and proper maintenance will help prevent conditions arising from neglect that are not covered by the limited warranty. It is your responsibility and obligation to return your vehicle to your dealer for repairs and service.

### Register Your RV - Change of Ownership

Federal record keeping laws require that we maintain a file of owners of our products. Use the QR code at the right to fill out your online registration form for new owners or for change of ownership. Your help in filling out this form is greatly appreciated.



### AFTERMARKET ACCESSORIES

! WARNING !

Do not add any type of rack or frame to any motor home chassis or chassis part. The alteration to the length and/or weight distribution may result in unstable handling, be a safety hazard, or could damage the motor home components.

Installation of aftermarket accessory(s) may affect the Limited Warranty applicable to your recreation vehicle, damage your RV and/or cause a failure. Your RV manufacturer accepts no responsibility for results of work performed by unauthorized technicians.

If you wish to make changes, consult an authorized dealer or your RV manufacturer before contacting other resources. They may be able to refer you to a specialist for assistance.





# 2025 JAYCO MOTORIZED LIMITED WARRANTY

### THIS LIMITED WARRANTY COVERS:

- The Motorhome when it is used only for its intended purpose of recreational travel and camping;
- Only the first retail purchaser;
- Only those portions of the Motorhome not excluded under the section "What is Not Covered";
- The Motorhome only when sold by an authorized dealership; and,
- Only defects in workmanship performed and/or materials used to assemble those portions of the Motorhome not excluded under the section "What is Not Covered".

This Limited Warranty is not transferable.

When you request and accept the performance of warranty repairs under the terms of this Limited Warranty, you are accepting all terms of this Limited Warranty, including by way of example, warranty limitations and disclaimers, the forum selection clause and the clause reducing the time period when suit must be filed for breach.

This Limited Warranty provides the sole remedy, whether in contract, tort, or otherwise, for any defect in the Motorhome that does not result in bodily injury or damage to property other than the Motorhome. If any term or condition in this Limited Warranty conflicts with your state's Uniform Commercial Code ("UCC"), as interpreted by courts within your state, the provisions in your state's UCC are varied as allowed for by UCC 1-302. UCC 1-302 provides that common law contract actions are displaced (preempted) if the UCC provides a cause of action or remedy. After you have accepted the goods (the Motorhome), the UCC provides that the remedy available is exclusively an action for breach of warranty.

### LIMITATION AND DISCLAIMER OF IMPLIED WARRANTIES:

UNLESS PROHIBITED BY STATE LAW, THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, WHICH ARISES BY OPERATION OF STATE LAW, IS LIMITED TO:

- THE DURATION OF THIS LIMITED WARRANTY;
- THE SCOPE OF COVERAGE THIS LIMITED WARRANTY PROVIDES;
- DEFECTS EXISTING AT THE TIME OF SALE THAT MANIFESTED THEMSELVES AND SURFACED DURING THE IMPLIED WARRANTY COVERAGE PERIOD; AND
- DEFECTS DISCOVERED AND REPORTED WITHIN THE DURATION OF THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO EXPRESS WARRANTIES OR ANY IMPLIED WARRANTIES ON THOSE PORTIONS OF THE MOTORHOME EXCLUDED FROM COVERAGE.

NOTWITHSTANDING THE ABOVE PROVISIONS, JAYCO EXPRESSLY DISCLAIMS AND EXCLUDES ANY AND ALL IMPLIED WARRANTIES AND CONDITIONS, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY, WHEN THE MOTORHOME IS USED FOR COMMERCIAL, RENTAL OR BUSINESS USE OR WHEN THE MOTORHOME IS TITLED OR REGISTERED IN A BUSINESS NAME OR WHEN THE JAYCO IS SOLD IN CANADA.

There is no warranty of any nature made by Jayco beyond that contained in this Limited Warranty. No person has authority to

enlarge, amend or modify this Limited Warranty. The dealer is NOT Jayco's agent. Jayco is not responsible for any undertaking, representation or warranty made by any dealer or others beyond those expressly set forth within this Limited Warranty. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

### DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES:

THE FIRST RETAIL BUYER AND ANY SUBSEQUENT OWNER, ALONG WITH ANY PERSON WHO IS AN INTENDED OR UNINTENDED USER OR BENEFICIARY OF THE MOTORHOME, ARE NOT ENTITLED TO RECOVER ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY A DEFECT IN THE MOTORHOME. BY WAY OF EXAMPLE, CONSEQUENTIAL DAMAGES INCLUDE FUEL AND TRANSPORTATION EXPENSES TO DELIVER THE MOTORHOME TO A SERVICING DEALER, HOTEL ROOMS, LOST WAGES AND MOISTURE DAMAGE SUCH AS MOLD AND MILDEW AS WELL AS RUST AND CORROSION. THE EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE NOT DEPENDENT UPON WARRANTY REMEDIES SUCCESSFULLY CURING ANY DEFECT; THE EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL SURVIVE ANY FAILURE OF THE LIMITED WARRANTY REMEDIES FULFILLING THEIR PURPOSE. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusions may not apply to you.

**COVERAGE TIME:** The duration of this limited warranty is 2 years after the first retail owner takes delivery of the Motorhome from an authorized dealer OR 24,000 miles of use, whichever occurs first. If the dealer places the Motorhome in service before retail sale, the coverage period is 2 years after the dealer first placed the Motorhome in service OR 24,000 miles of use, whichever occurs first. **ANY ACTION FOR BREACH OF THIS LIMITED WARRANTY OR FOR ANY IMPLIED WARRANTY MUST BE COMMENCED NO MORE THAN 26 MONTHS AFTER THE BREACH.**

The term of this limited warranty is 3 years for substantial defects to any "Structure Components". Structure Components means materials and/or workmanship directly attributable to Jayco relating to the lamination of the fiberglass sidewall assembly, the lamination of the rear wall assembly, the lamination of the fiberglass front wall (wrap) assembly, sidewall/end wall/front and rear wall frame assembly (wood and aluminum), roof frame assembly (wood and aluminum), and floor frame assembly (wood and aluminum). Structure Components specifically excludes front and rear fiberglass caps and any other cosmetic fiberglass attachments, sidewall metal (unless the root cause is the wall structure); exterior roof material (EPDM rubber, TPO, etc.); floor covering (carpet, linoleum, hardwood tile, etc.); all sidewall, end wall, front and rear wall, roof and floor attachments, and delamination caused by water intrusion from lack of required exterior seal maintenance or other maintenance. Structure Components further excludes all items identified under "What is Not Covered" below.

Jayco reserves the right to have new or remanufactured parts of similar quality used to complete any work, and to make parts and design changes from time to time without notice to anyone. Jayco reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any product previously manufactured. Jayco makes no warranty as to the future performance of the Motorhome, and this limited warranty is not intended to extend to the future performance of the

## WARRANTY & SERVICE

Motorhome, or any of its materials, components or parts. In addition, the Motorhome owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the Motorhome owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

If the Motorhome is not of the current or prior model year when the first retail owner takes delivery, the limited warranty, including but not limited to the limited warranty for substantial defects to Structure Components, ends 90 days after the first retail owner takes delivery of the Motorhome **OR** after the odometer reaches 5,000 miles, whichever occurs first. **ANY ACTION FOR BREACH OF THIS REDUCED LIMITED WARRANTY OR FOR ANY IMPLIED WARRANTY MUST BE COMMENCED NO MORE THAN 15 MONTHS AFTER THE BREACH.**

Unless prohibited by state or provincial law, repairs do not extend the time when you must commence an action for breach of warranty and shall not extend the warranty coverage period. This reduction in time may not apply to you because some states and provinces do not allow the reduction of the time to commence an action for breach of warranty. Any performance of repairs after the warranty coverage ends and any performance of repairs to those portions of your Motorhome excluded from coverage are "good will" repairs, whether or not Jayco was aware of any such coverage lapse or warranty exclusion at the time of repairs. Such "good will" repairs do not alter the express terms of this limited warranty or extend the warranty coverage periods or the limitation period in this paragraph. Jayco is not required to notify you if authorized repairs are considered "good will" by Jayco. You should expect the need for warranty repairs. Jayco may use new and/or remanufactured parts and/or components to complete a repair. It is likely that warranty repairs were performed at the factory during assembly **OR** at the selling dealership after delivery of the Motorhome to your selling dealer. If you discover a defect or damage to the Motorhome when you take delivery of your Motorhome, you **MUST** notify your dealer **OR** Jayco within 10 days of the date of purchase to have defect or damage repaired at no cost to you. Minor adjustments will be performed, free of charge, by the dealer within 90 days of your purchase; thereafter, such adjustments are your exclusive responsibility as normal maintenance.

**REPAIR REMEDY:** Jayco's sole and exclusive obligation under this Limited Warranty is to repair, or pay an authorized dealer to repair, any covered defects discovered within the warranty coverage period if, and only if the following three conditions are met: (1) within 10 days of your discovery of a defect you notify Jayco or an authorized dealership of the defect; **AND** (2) you deliver your motorhome to Jayco or an authorized dealership (at your expense), provided, however, that at Jayco's election it may require you to deliver the motorhome to its facilities in Indiana or to another authorized service center or dealership for certain repairs; **AND** (3) you identify the specific defect with the motorhome to Jayco or its authorized dealer as reflected in the work authorization or repair order associated with the service visit.

Due to the seasonal nature of recreational vehicle use, your motorhome may be stored at Jayco or an authorized dealer, at no cost to you, for an extended period of time before or after any warranty repairs are performed. Unless warranty repairs are actively being performed on your motorhome, your motorhome is available for use even while it is stored at Jayco or an authorized dealer—such storage time is not considered time that your motorhome is out of service and unavailable to use. Should you desire to use your motorhome while it is being stored at Jayco or an authorized dealer awaiting warranty repairs, please contact Jayco at 800-283-8267. Similarly, should you encounter any difficulty with a dealer in getting repairs under this

Limited Warranty or in getting your motorhome back from a dealer, please contact Jayco at 800-283-8267.

**BACK-UP REMEDY:** If the primary repair remedy fails to successfully cure any defect after a reasonable number of repair attempts, your sole and exclusive remedy shall be to have Jayco pay an independent service shop of your choice to perform repairs to the defect **OR** have Jayco pay diminished value damages if the defect is incurable. You agree to provide notice to Jayco of the independent service shop you select to perform the repairs to the defect within 14 days of requesting performance of the repairs. You also agree to exercise good faith in seeking to exhaust the back-up remedy. If the independent service shop you ask to perform the back-up remedy is unwilling to perform the repairs, you agree to have the Jayco service center in Indiana perform the back-up remedy. You must exhaust both the repair remedy and the back-up remedy **AND** these remedies must fail to fulfill their essential purpose before you can seek any other remedies. If diminished value damages are sought by you, both you and Jayco (or the person providing the diminished value opinion) **MUST**, with specificity, disclose to the judge or jury how the diminished value figure was arrived at so the accuracy can be verified through replication. If the diminished value figure cannot be verified through replication, you and Jayco agree that any such diminished value opinion will not be used to determine the remedy for breach of warranty.

**THIS LIMITED WARRANTY IS NOT A WARRANTY THAT PROMISES OR EXTENDS TO FUTURE PERFORMANCE BECAUSE IT DOES NOT MAKE A REPRESENTATION ON HOW YOUR MOTORHOME WILL PERFORM IN THE FUTURE BUT REPRESENTS ONLY WHAT THE REMEDY WILL BE IF A DEFECT EXISTS.**

**HOW TO GET SERVICE:** To obtain warranty service the owner must:

- Notify Jayco or an authorized Jayco dealer, within the applicable warranty coverage period designated above, that you are making a warranty claim;
- Provide the notification mentioned in (1), above, within ten (10) days of the discovery of a defect in material or workmanship; and,
- Promptly schedule an appointment with and take the Motorhome to Jayco or an independent, authorized dealer.

If you need assistance, you may contact Jayco at 903 South Main Street, P. O. Box 460, Middlebury, Indiana 46540, Attn: Customer Service, (800) 283-8267.

### WHAT IS NOT COVERED:

- Equipment and appliances installed after the Motorhome is assembled by Jayco;
- Motorhomes used for any rental, business and commercial purpose - If the Motorhome owner or user files a tax form claiming a business or commercial tax benefit related to the Motorhome, or if the RV is purchased, registered or titled in the name of any business association it shall be irrefutable that the Motorhome has been used for rental, commercial or business purposes;
- Any Motorhome sold or used outside of the United States, U.S. Territories or Canada;
- Any Motorhome not used solely for recreational travel and camping;
- Any Motorhome purchased through auction or wholesale;
- Any Motorhome purchased from a dealer that is not an authorized dealer;

## WARRANTY & SERVICE

- Normal wear, tear or usage, such as tears, punctures, soiling, mildew, rust, fading, or discoloration of exterior plastic or fiberglass, or soft goods, such as upholstery, drapes, carpet, vinyl, screens, cushions, mattresses and fabrics;
- The effects and damage caused by condensation or moisture;
- Mold;
- Any damage caused by mold;
- Items working as designed but that you are unhappy with;
- Damage caused by misuse, mishandling, neglect, abuse, failure to maintain the Motorhome in accordance with the owner's manual, or failure to perform other routine maintenance such as inspections, lubricating, adjustments, tightening of screws and fittings, tightening of lug nuts, sealing, rotating tires;
- Damage caused by accident, whether or not foreseeable;
- Damage caused by weather or corrosion due to the environment;
- Damage caused by theft, vandalism or fire;
- Damage caused by tire wear or tire failure;
- Defacing, scratches, dents, chips on any surface or fabric of the Motorhome; damage caused by infestation by insects or animals;
- Damage caused by off road use;
- Damage caused by overloading the Motorhome or any of its components or parts;
- Wheel alignment or adjustments to axles caused by improper maintenance, loading;
- Damage caused by road hazards;
- The leveling jacks/system;
- Any component, system or part separately warranted by another entity. Examples include, but are not limited to: the automotive chassis, (including the power train, steering, handling, braking, wheel balance, muffler, tires, tubes, batteries and gauges); generator; awning; inverter; converter; microwave; television; DVD/CD player; radio; speakers; television; refrigerator; range; water heater; water pump; stove; carbon monoxide detector; smoke detector; propane detector; furnace; and, any air conditioner. The written warranty, if any, provided by the manufacturer of the component part or appliance is the direct and exclusive responsibility of that manufacturer).

### EVENTS DISCHARGING JAYCO FROM OBLIGATION UNDER WARRANTY:

- Any rental, business or commercial use or purchase of the Motorhome;
- Any Motorhome titled or registered in a business name;
- Any Motorhome purchased or sold outside of, or used outside of the United States, U.S. Territories or Canada;
- Any Motorhome purchased through an auction or wholesale or by a non-authorized dealer;
- Owner neglect;
- Failure to provide routine maintenance;
- Alteration; off road use;
- Collision or accident, whether or not foreseeable;
- Acts of God, including weather;
- Damage or corrosion caused by the environment, theft, vandalism, fire, explosions, or overloading.

**LEGAL REMEDIES:** EXCLUSIVE JURISDICTION FOR DECIDING LEGAL DISPUTES RELATING TO AN ALLEGED BREACH OF WARRANTY OR ANY REPRESENTATIONS OF ANY NATURE, MUST BE FILED IN THE COURTS WITHIN THE STATE OF MANUFACTURE, WHICH IS INDIANA. THIS LIMITED WARRANTY SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF INDIANA. UNLESS PROHIBITED BY STATE LAW, ALL CLAIMS, CONTROVERSIES AND CAUSES OF ACTION ARISING OUT OF OR RELATING TO THIS LIMITED WARRANTY, WHETHER SOUNDING IN CONTRACT, TORT, OR STATUTE, SHALL BE GOVERNED BY THE LAWS OF THE STATE OF INDIANA, INCLUDING ITS STATUTE OF LIMITATIONS, WITHOUT GIVING EFFECT TO ANY CONFLICT OF LAW RULE THAT WOULD RESULT IN THE APPLICATION OF THE LAWS OF A DIFFERENT JURISDICTION.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE. ALL ACTIONS OF ANY KIND RELATING TO THE MOTORHOME SHALL BE DECIDED BY A JUDGE RATHER THAN BY A JURY. The jury waiver and choice of law clause, as well as limitations and disclaimers of warranties, may not apply to you if applicable state or provincial law prohibits a waiver of a jury trial or enforcement of a choice of law clause resulting in a waiver of a non-waivable statutory cause of action.

**WARRANTY REGISTRATIONS:** Your warranty registrations should be completed and delivered to the manufacturer of component parts. The selling dealership will assist you in completing and filling out the Jayco product warranty registration. Upon receipt of the product registration by Jayco, your Warranty will be registered. The failure to submit this warranty registration to Jayco will not affect your rights under this limited warranty as long as you can present proof of purchase, however, it can cause delays in obtaining the remedies offered by this limited warranty, and it may adversely affect any servicing facility's ability to provide proper repairs and/or part replacement. Note, tender and acceptance of a warranty registration does not alter the express terms of this limited warranty or any of its exclusions.

**CARE AND MAINTENANCE:** It is the Owner's responsibility to perform proper care and maintenance of the Motorhome and to assure correct load distribution. For details regarding this, please see your owner's manuals. Please review all manuals and contact your selling dealership, Jayco or supplier of the component part if you have questions.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS; YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

### JAYCO, INC.

903 S. Main Street \* P. O. Box 460 \* Middlebury, IN 46540

Telephone: 800-283-8267



### 2025 JAYCO MOTORIZED (Class B) LIMITED WARRANTY

#### THIS LIMITED WARRANTY COVERS:

- The Motorhome when it is used only for its intended purpose of recreational travel and camping;
- Only the first retail purchaser;
- Only those portions of the Motorhome not excluded under the section "What is Not Covered";
- The Motorhome only when sold by an authorized dealership; and,
- Only defects in workmanship performed and/or materials used to assemble those portions of the Motorhome not excluded under the section "What is Not Covered".

This Limited Warranty is not transferable.

When you request and accept the performance of warranty repairs under the terms of this Limited Warranty, you are accepting all terms of this Limited Warranty, including by way of example, warranty limitations and disclaimers, the forum selection clause and the clause reducing the time period when suit must be filed for breach.

This Limited Warranty provides the sole remedy, whether in contract, tort, or otherwise, for any defect in the Motorhome that does not result in bodily injury or damage to property other than the Motorhome. If any term or condition in this Limited Warranty conflicts with your state's Uniform Commercial Code ("UCC"), as interpreted by courts within your state, the provisions in your state's UCC are varied as allowed for by UCC 1-302. UCC 1-302 provides that common law contract actions are displaced (preempted) if the UCC provides a cause of action or remedy. After you have accepted the goods (the Motorhome), the UCC provides that the remedy available is exclusively an action for breach of warranty.

#### LIMITATION AND DISCLAIMER OF IMPLIED WARRANTIES:

UNLESS PROHIBITED BY LAW, THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, WHICH ARISES BY OPERATION OF STATE LAW, IS LIMITED TO:

- THE DURATION OF THIS LIMITED WARRANTY;
- THE SCOPE OF COVERAGE THIS LIMITED WARRANTY PROVIDES;
- DEFECTS EXISTING AT THE TIME OF SALE THAT MANIFESTED THEMSELVES AND SURFACED DURING THE IMPLIED WARRANTY COVERAGE PERIOD; AND
- DEFECTS DISCOVERED AND REPORTED WITHIN THE DURATION OF THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO EXPRESS WARRANTIES OR ANY IMPLIED WARRANTIES ON THOSE PORTIONS OF THE MOTORHOME EXCLUDED FROM COVERAGE.

NOTWITHSTANDING THE ABOVE PROVISIONS, JAYCO EXPRESSLY DISCLAIMS AND EXCLUDES ANY AND ALL IMPLIED WARRANTIES AND CONDITIONS, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY, WHEN THE MOTORHOME IS USED FOR COMMERCIAL, RENTAL OR BUSINESS USE OR WHEN THE MOTORHOME IS TITLED OR REGISTERED IN A BUSINESS NAME OR WHEN THE JAYCO IS SOLD IN CANADA.

There is no warranty of any nature made by Jayco beyond that contained in this Limited Warranty. No person has authority to enlarge, amend or modify this Limited Warranty. The dealer is

NOT Jayco's agent. Jayco is not responsible for any undertaking, representation or warranty made by any dealer or others beyond those expressly set forth within this Limited Warranty. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

#### DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES:

THE FIRST RETAIL BUYER AND ANY SUBSEQUENT OWNER, ALONG WITH ANY PERSON WHO IS AN INTENDED OR UNINTENDED USER OR BENEFICIARY OF THE MOTORHOME, ARE NOT ENTITLED TO RECOVER ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY A DEFECT IN THE MOTORHOME. BY WAY OF EXAMPLE, CONSEQUENTIAL DAMAGES INCLUDE FUEL AND TRANSPORTATION EXPENSES TO DELIVER THE MOTORHOME TO A SERVICING DEALER, HOTEL ROOMS, LOST WAGES AND MOISTURE DAMAGE SUCH AS MOLD AND MILDEW AS WELL AS RUST AND CORROSION. THE EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES IS NOT DEPENDENT UPON WARRANTY REMEDIES SUCCESSFULLY CURING ANY DEFECT; THE EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL SURVIVE ANY FAILURE OF THE LIMITED WARRANTY REMEDIES FULFILLING THEIR PURPOSE. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusions may not apply to you.

**COVERAGE TIME:** The duration of this limited warranty is 2 years after the first retail owner takes delivery of the Motorhome from an authorized dealer OR 24,000 miles of use, whichever occurs first. If the dealer places the Motorhome in service before retail sale, the coverage period is 2 years after the dealer first placed the Motorhome in service OR 24,000 miles of use, whichever occurs first. **ANY ACTION FOR BREACH OF THIS LIMITED WARRANTY OR FOR ANY IMPLIED WARRANTY MUST BE COMMENCED NO MORE THAN 26 MONTHS AFTER THE BREACH.**

Jayco reserves the right to have new or remanufactured parts of similar quality used to complete any work, and to make parts and design changes from time to time without notice to anyone. Jayco reserves the right to make changes in the design or material of its products without incurring any obligation to incorporate such changes in any product previously manufactured. Jayco makes no warranty as to the future performance of the Motorhome, and this limited warranty is not intended to extend to the future performance of the Motorhome, or any of its materials, components or parts. In addition, the Motorhome owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the Motorhome owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

If the Motorhome is not of the current or prior model year when the first retail owner takes delivery, the limited warranty ends 90 days after the first retail owner takes delivery of the Motorhome OR after the odometer reaches 5,000 miles, whichever occurs first. **ANY ACTION FOR BREACH OF THIS REDUCED LIMITED WARRANTY OR FOR ANY IMPLIED WARRANTY MUST BE COMMENCED NO MORE THAN 15 MONTHS AFTER THE BREACH.**

Unless prohibited by state or provincial law, repairs do not extend the time when you must commence an action for breach of warranty and shall not extend the warranty coverage period. This reduction in time may not apply to you because some states and provinces do not allow the reduction of the time to commence an action for

## WARRANTY & SERVICE

breach of warranty. Any performance of repairs after the warranty coverage ends and any performance of repairs to those portions of your Motorhome excluded from coverage are "good will" repairs, whether or not Jayco was aware of the any such coverage lapse or warranty exclusion at the time of repairs. Such "good will" repairs do not alter the express terms of this limited warranty or extend the warranty coverage periods or the limitation period in this paragraph. Jayco is not required to notify you if authorized repairs are considered "good will" by Jayco. You should expect the need for warranty repairs. Jayco may use new and/or remanufactured parts and/or components to complete a repair. It is likely that warranty repairs were performed at the factory during assembly OR at the selling dealership after delivery of the Motorhome to your selling dealer. If you discover a defect or damage to the Motorhome when you take delivery of your Motorhome, you MUST notify your dealer OR Jayco within 10 days of the date of purchase to have defect or damage repaired at no cost to you. Minor adjustments will be performed, free of charge, by the dealer within 90 days of your purchase; thereafter, such adjustments are your exclusive responsibility as normal maintenance.

**REPAIR REMEDY:** Jayco's sole and exclusive obligation under this Limited Warranty is to repair, or pay an authorized dealer to repair, any covered defects discovered within the warranty coverage period if, and only if the following three conditions are met: (1) within 10 days of your discovery of a defect you notify Jayco or an authorized dealership of the defect; AND (2) you deliver your motorhome to Jayco or an authorized dealership (at your expense), provided, however, that at Jayco's election it may require you to deliver the motorhome to its facilities in Indiana or to another authorized service center or dealership for certain repairs; AND (3) you identify the specific defect with the motorhome to Jayco or its authorized dealer as reflected in the work authorization or repair order associated with the service visit.

Due to the seasonal nature of recreational vehicle use, your motorhome may be stored at Jayco or an authorized dealer, at no cost to you, for an extended period of time before or after any warranty repairs are performed. Unless warranty repairs are actively being performed on your motorhome, your motorhome is available for use even while it is stored at Jayco or an authorized dealer—such storage time is not considered time that your motorhome is out of service and unavailable to use. Should you desire to use your motorhome while it is being stored at Jayco or an authorized dealer awaiting warranty repairs, please contact Jayco at 800-283-8267. Similarly, should you encounter any difficulty with a dealer in getting repairs under this Limited Warranty or in getting your motorhome back from a dealer, please contact Jayco at 800-283-8267.

Jayco's obligation is to repair any covered defect discovered within the warranty coverage period provided: (1) you notify Jayco or an authorized dealer within 10 days of your discovery of a defect; AND (2) you deliver the Motorhome to Jayco OR an authorized dealership at your cost and expense.

**BACK-UP REMEDY:** If the primary repair remedy fails to successfully cure any defect after a reasonable number of repair attempts, your sole and exclusive remedy shall be to have Jayco pay an independent service shop of your choice to perform repairs to the defect OR have Jayco pay diminished value damages if the defect is incurable. You agree to provide notice to Jayco of the independent service shop you select to perform the repairs to the defect within 14 days of requesting performance of the repairs. You also agree to exercise good faith in seeking to exhaust the back-up remedy. If the independent service shop you ask to perform the back-up remedy is unwilling to perform the repairs, you agree to have the Jayco service center in Indiana perform the back-up remedy. You must exhaust both the repair remedy and the back-up remedy AND these remedies

must fail to fulfill their essential purpose before you can seek any other remedies. If diminished value damages are sought by you, both you and Jayco (or the person providing the diminished value opinion) MUST, with specificity, disclose to the judge or jury how the diminished value figure was arrived at so the accuracy can be verified through replication. If the diminished value figure cannot be verified through replication, you and Jayco agree that any such diminished value opinion will not be used to determine the remedy for breach of warranty.

THIS LIMITED WARRANTY IS NOT A WARRANTY THAT PROMISES OR EXTENDS TO FUTURE PERFORMANCE BECAUSE IT DOES NOT MAKE A REPRESENTATION ON HOW YOUR MOTORHOME WILL PERFORM IN THE FUTURE BUT REPRESENTS ONLY WHAT THE REMEDY WILL BE IF A DEFECT EXISTS.

**HOW TO GET SERVICE:** To obtain warranty service the owner must:

- Notify Jayco or an authorized Jayco dealer, within the applicable warranty coverage period designated above, that you are making a warranty claim;
- Provide the notification mentioned in (1), above, within ten (10) days of the discovery of a defect in material or workmanship; and,
- Promptly schedule an appointment with and take the Motorhome to Jayco or an independent, authorized dealer.

If you need assistance, you may contact Jayco at 903 South Main Street, P. O. Box 460, Middlebury, Indiana 46540, Attn: Customer Service, (800) 283-8267.

### WHAT IS NOT COVERED:

- Equipment and appliances installed after the Motorhome is assembled by Jayco;
- Motorhomes used for any rental, business and commercial purpose - If the Motorhome owner or user files a tax form claiming a business or commercial tax benefit related to the Motorhome, or if the RV is purchased, registered or titled in the name of any business association it shall be irrefutable that the Motorhome has been used for rental, commercial or business purposes;
- Any Motorhome sold or used outside of the United States, U.S. Territories or Canada;
- Any Motorhome not used solely for recreational travel and camping;
- Any Motorhome purchased through auction or wholesale;
- Any Motorhome purchased from a dealer that is not an authorized dealer;
- Normal wear, tear or usage, such as tears, punctures, soiling, mildew, rust, fading, or discoloration of exterior plastic or fiberglass, or soft goods, such as upholstery, drapes, carpet, vinyl, screens, cushions, mattresses and fabrics;
- The effects and damage caused by condensation or moisture;
- Mold;
- Any damage caused by mold;
- Items working as designed but that you are unhappy with;
- Damage caused by misuse, mishandling, neglect, abuse, failure to maintain the Motorhome in accordance with the owner's manual, or failure to perform other routine maintenance such as inspections, lubricating, adjustments, tightening of screws and fittings, tightening of lug nuts, sealing, rotating tires;

## WARRANTY & SERVICE

- Damage caused by accident, whether or not foreseeable;
- Damage caused by weather or corrosion due to the environment;
- Damage caused by theft, vandalism or fire;
- Damage caused by tire wear or tire failure;
- Defacing, scratches, dents, chips on any surface or fabric of the Motorhome; damage caused by infestation by insects or animals;
- Damage caused by off road use;
- Damage caused by overloading the Motorhome or any of its components or parts;
- Wheel alignment or adjustments to axles caused by improper maintenance, loading;
- Damage caused by road hazards;
- The leveling jacks/system;
- Any component, system or part separately warranted by another entity. Examples include, but are not limited to: the automotive chassis, (including the power train, steering, handling, braking, wheel balance, muffler, tires, tubes, batteries and gauges); generator; awning; inverter; converter; microwave; television; DVD/CD player; radio; speakers; television; refrigerator; range; water heater; water pump; stove; carbon monoxide detector; smoke detector; propane detector; furnace; and, any air conditioner. The written warranty, if any, provided by the manufacturer of the component part or appliance is the direct and exclusive responsibility of that manufacturer).

### EVENTS DISCHARGING JAYCO FROM OBLIGATION UNDER WARRANTY:

- Any rental, business or commercial use or purchase of the Motorhome;
- Any Motorhome titled or registered in a business name;
- Any Motorhome purchased or sold outside of, or used outside of the United States, U.S. Territories or Canada;
- Any Motorhome purchased through an auction or wholesale or by a non-authorized dealer;
- Owner neglect;
- Failure to provide routine maintenance;
- Alteration; off road use;
- Collision or accident, whether or not foreseeable;
- Acts of God, including weather;
- Damage or corrosion caused by the environment, theft, vandalism, fire, explosions, or overloading.

**LEGAL REMEDIES:** EXCLUSIVE JURISDICTION FOR DECIDING LEGAL DISPUTES RELATING TO AN ALLEGED BREACH OF WARRANTY OR ANY REPRESENTATIONS, OF ANY NATURE, MUST BE FILED IN THE COURTS WITHIN THE STATE OF MANUFACTURE, WHICH IS INDIANA. THIS LIMITED WARRANTY SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF INDIANA. UNLESS PROHIBITED BY STATE LAW, ALL CLAIMS, CONTROVERSIES AND CAUSES OF ACTION ARISING OUT OF OR RELATING TO THIS LIMITED WARRANTY, WHETHER SOUNDING IN CONTRACT, TORT, OR STATUTE, SHALL BE GOVERNED BY THE LAWS OF THE STATE OF INDIANA, INCLUDING ITS STATUTE OF LIMITATIONS, WITHOUT GIVING EFFECT TO ANY CONFLICT OF LAW RULE THAT WOULD RESULT IN THE APPLICATION OF THE LAWS OF A DIFFERENT JURISDICTION.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE. ALL ACTIONS OF ANY KIND RELATING TO THE MOTORHOME SHALL BE DECIDED BY A JUDGE RATHER THAN BY A JURY. The jury waiver and choice of law clause, as well as limitations and disclaimers of warranties, may not apply to you if applicable state or provincial law prohibits a waiver of a jury trial or enforcement of a choice of law clause resulting in a waiver of a non-waivable statutory cause of action.

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For more information on model features and options, documentation, and the electronic version of this owner's manual, please visit the manufacturer's website or scan the QR code found on the decal just outside the front door of the recreational vehicle.